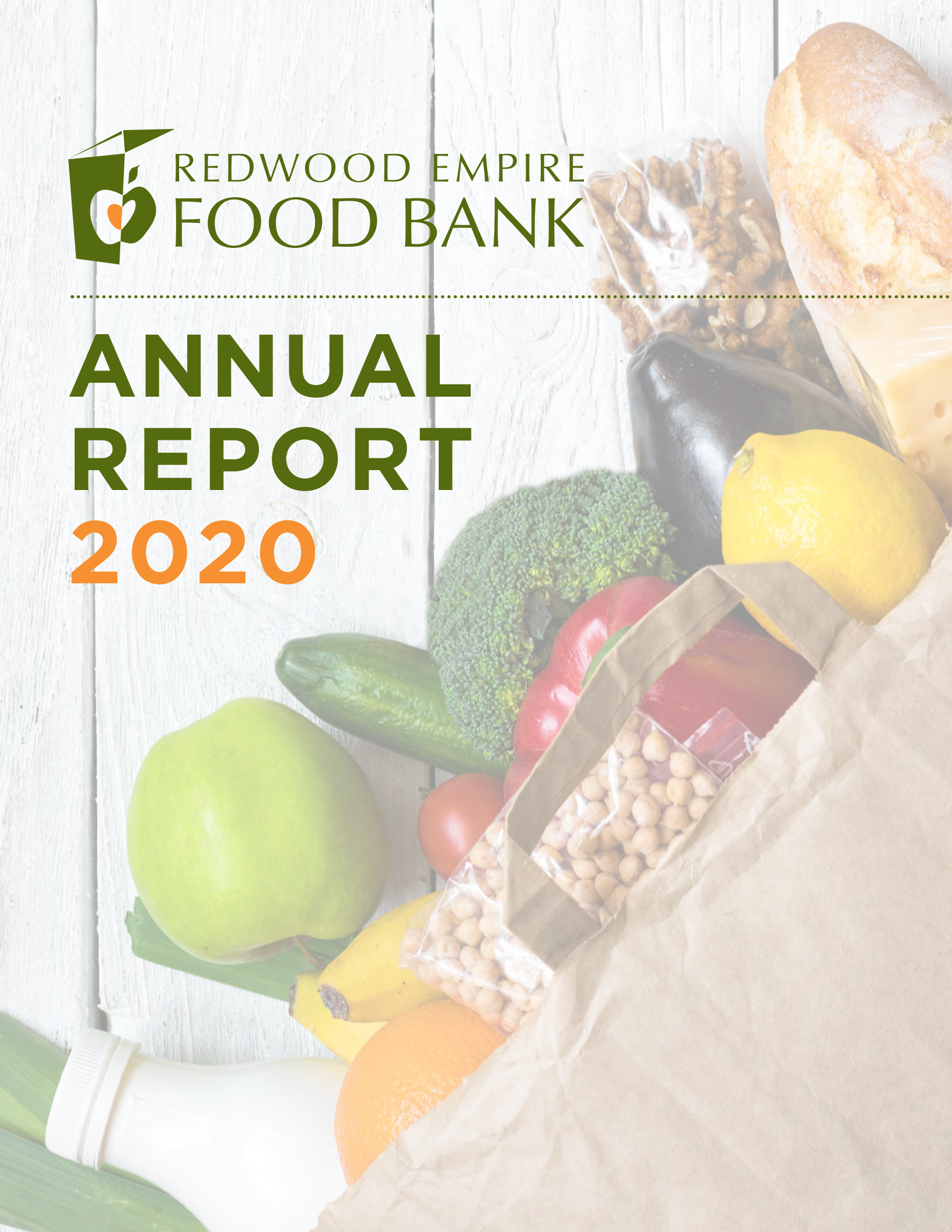




REDWOOD EMPIRE
FOOD BANK

ANNUAL REPORT 2020



FROM THE DESK OF DAVID GOODMAN

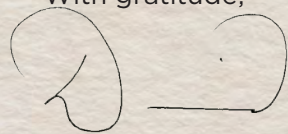
A POINT OF PRIDE

In this 2020 annual report you will read about our challenges and accomplishments during the past year. Because we have all shared the dissonant experience of COVID-19 as a community, I have elected not to provide you with yet one more description of the impact it has had on our lives. Plenty of eloquent writers have done a fine job of describing the unimaginable situation that we have all endured. Instead, I want to share with you the single most important achievement of the Redwood Empire Food Bank since we opened our doors in 1987.

When we began 33 years ago, we were a well-meaning grassroots organization, with just a handful of staff, addressing a little recognized issue, and doing our best to help people facing hunger. At the time, we were a David and Goliath story, facing a most formidable opponent—Hunger. This year, I am proud to say the victory has been ours. With over 300 food distributions available monthly, the people of Sonoma County for the first time could rest easy knowing that anyone who is hungry can receive food.

Of course, we did not accomplish this alone, and the work is not over. Our ability to meet the needs of our neighbors facing hunger results from the generosity of volunteerism, food donations, and financial donations. It is with your continuing support we can fortify our provision of help and continue Ending Hunger in Our Community.

With gratitude,

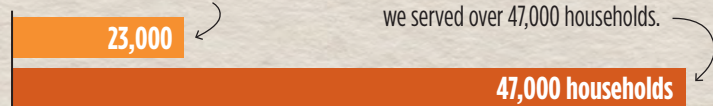


David Goodman
Hunger Relief Worker & CEO

CHALLENGE HIGHLIGHTS

Due to the trade war with China, we acquired and stored food early in the year, giving ourselves a surplus of food that we used when the pandemic hit.

The average number of people we planned to serve per month in 2020 was roughly 23,000 households; however, the pandemic hit and in April alone, we served over 47,000 households.



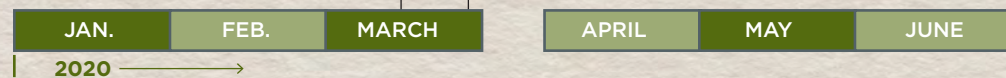
Trade War: We acquired and stored food early in the year.

Pandemic: We rolled into action.



Arrival of the California National Guard:

Our many volunteers with aid from the California National Guard stepped up to meet demand.



WHAT WE DO IS SIMPLE, BUT HOW WE DO IT IS SURPRISINGLY COMPLICATED. HERE'S HOW WE GOT THROUGH THE YEAR:

Implemented



42 Station 3990 distribution sites

(Station 3990 is the Redwood Empire Food Bank's response to disasters, be it natural, economic, political, human-made, or public health. These emergency food distribution sites are activated when and where the need arises.)

Implemented contactless drive-through distributions at over



300 locations.

With all that we've done, we didn't do any of it alone. It involved:



9,000 dedicated volunteers



1,100 food boxes prepared daily by the California National Guard

83 passionate staff members



21,515 monetary donors

10,850 of which were new donors

Support from over **812** corporate, foundation and organization donors

72 awarded grants



153 major food donors

\$29.4 million retail value of donated food

\$5.2 million retail value of purchased food to keep up with the demand

\$30.7 million retail value of USDA acquired food

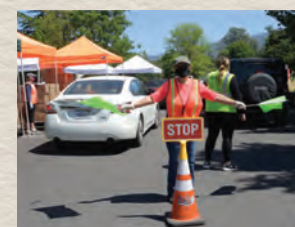
WE DISTRIBUTED ENOUGH FOOD FOR

in 2019 **15** million meals

in 2020 **26.8** million meals

This year we distributed over \$65 million worth of groceries which consisted of enough food for 26.8 million meals, and included 8.4 million pounds of fresh produce.

Our bold approach to hunger relief and seizing any opportunity to obtain high quality food heavily benefited us when the pandemic hit. After the trade war was initiated, and the government began supporting the farmers who were impacted, we made our move to capture as much food as possible. This strategy allowed us to respond swiftly to the demand caused by the pandemic.



Our drive-through food distribution sites provided healthy food in a safe way.

Spike in Coronavirus Cases

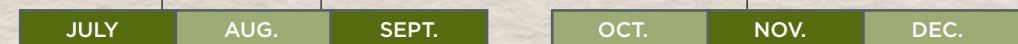
Wildfires & Public Safety Power Shutdowns:

We met the food needs for those displaced, and helped replace food lost due to the power outages.

Spike in Coronavirus Cases



In 2020, the Redwood Empire Food Bank served more than double the number of individuals compared to 2019.



“I started volunteering when the Coronavirus outbreak began and my husband had passed away. It’s something that keeps me occupied and serves as my social life. I now lead two sites in Sonoma County and know all of the participants.”

—Annie, Santa Rosa, CA, Redwood Empire Food Bank Volunteer





FINANCIAL REPORT

Fiscal Year 2019-2020

FINANCIAL REPORT FISCAL 2019-2020

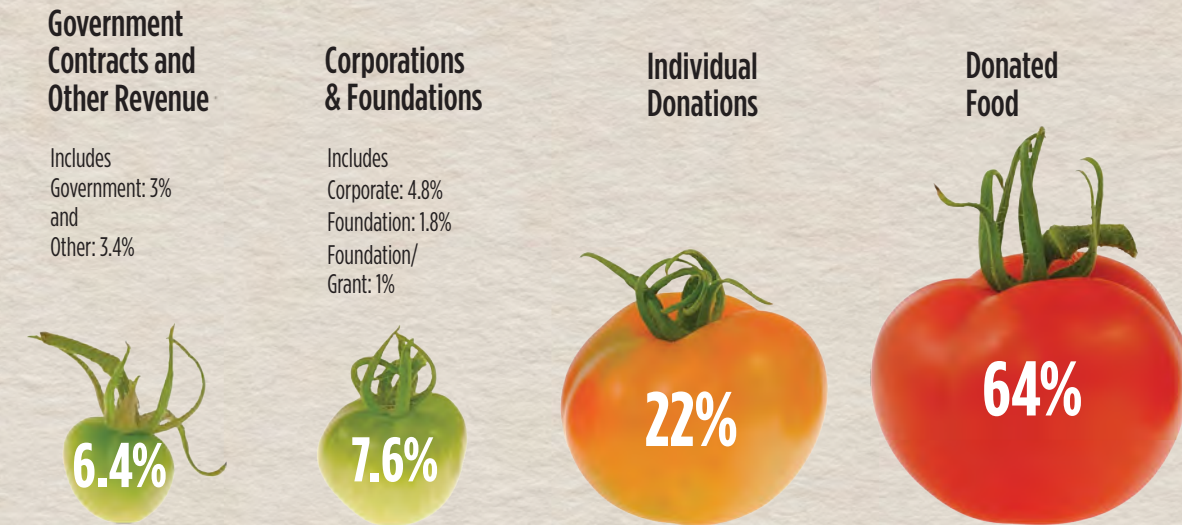
FOR EVERY \$1 RECEIVED, WE'RE ABLE TO PROVIDE \$4 WORTH OF HEALTHY FOOD.

The Redwood Empire Food Bank is able to stretch every dollar thanks to the incredible amount of donated food we receive throughout the year, the efforts of remarkable volunteers who generously donate their time, and our ability to purchase food in bulk for a fraction of the retail cost.

In looking at our numbers for fiscal year 2020, one thing that stood out when comparing to last year's numbers was how much the community stepped up to support the increase in demand brought on by the COVID-19 pandemic. The boundless generosity of our supporters came through in tandem with the surge of individuals and families coming to us for food.

We received 146% more financial support from our donors and grew our donor base by more than 120% in 2020 compared to the previous year, helping us achieve our goals of ensuring no one goes to bed hungry in the areas we serve.

FUNDING BREAKDOWN



8

REVENUE

Individual Donations.....	\$12,711,600
Grants & Foundation Support	\$1,741,400
Corporate Contributions.....	\$2,787,100
Government Contracts.....	\$1,806,800
Other Revenue.....	\$1,947,700
Value of Donated Food*	\$36,640,800
TOTAL REVENUE	\$57,635,400

EXPENSES

Hunger-Relief Programs	\$43,885,600
General Operating Costs.....	\$1,931,800
TOTAL EXPENSES.....	\$45,817,400

*Not retail value.

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EXPENSES BREAKDOWN



General operating expenses decreased by 1% over previous year due to the significant amount of donated food received in 2020.

ANNUAL REPORT 2020

ANNUAL REPORT 2020



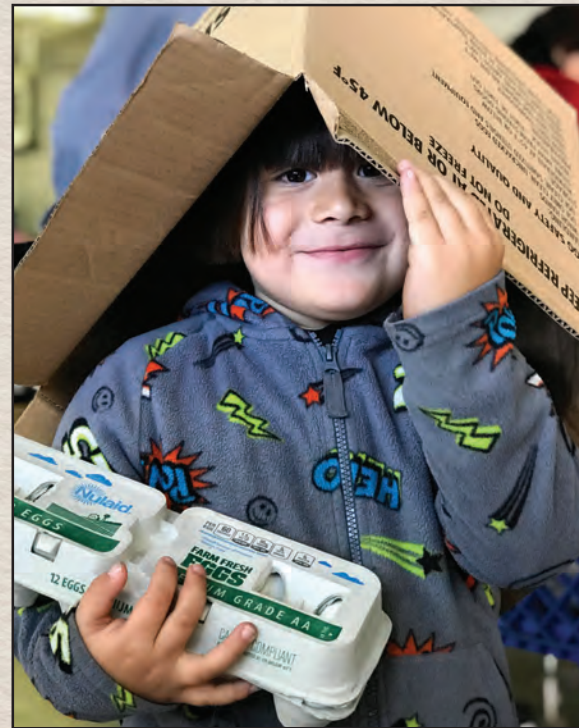
OUR INITIATIVES

Every Child, Every Day

Senior Security

Neighborhood Hunger Network

Program Highlights



EVERY CHILD, EVERY DAY HIGHLIGHTS

Four robust programs address the nutritional needs of children, targeting both schools and seasonal meal gaps.

Every Child, Every Day programs

We partner with state-funded preschool programs and Head Start, serving families with incomes up to 130% of the Federal Poverty Level.

577,700 meals **\$1.2 million retail value**



If a child is hungry, everyone in the home is hungry.



85,000 healthy meals provided through the Summer Lunch Program

Sonoma County children who risk experiencing hunger over the summer months were provided over 85,000 healthy meals through our weekly drive-through Summer Lunch Program. At the same time, we provided groceries for the entire family. (Each week, parents drive through one of our school sites to pick up nutritious food including seasonal bounties of produce, staple foods and perishable and non-perishable protein. Families received the equivalent of 20+ meals.)



In 2020 our Summer Lunch program transitioned from daily meals to weekly groceries, feeding not only the children in the home, but the entire family.

EVERY CHILD, EVERY DAY

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The Redwood Empire Food Bank ensures a healthy start in life by filling the meal gap for at-risk children. Our Every Child, Every Day Initiative operates four robust programs specifically designed to end childhood hunger and fuel growing bodies and active minds. Addressing the nutritional needs of children of all ages and targeting seasonal meal gaps, the Redwood Empire Food Bank provides local families the bounty of fresh produce, nourishing groceries and healthy meals that their children need to grow up healthy and strong, and stay engaged in school activities.

SUMMER LUNCH

When schools break for the summer months, thousands of growing children from low-income families in our community lose access to free and reduced-cost school lunches. Summer Lunch fills the meal gap by delivering healthy meals and a variety of enrichment and physical activities to at-risk children throughout Sonoma County.

In 2020, things took a bit of a different turn due to shelter in place orders and activity waivers provided by the federal government and California Department of Education. The Redwood Empire Food Bank operated Summer Lunch at 20 sites once per week, rather than daily, Monday through Friday. Parents could pick up food without children present and get meals for breakfast and lunch for 5 days.

Despite having less locations and zero enrichment activities, we served 94% more meals to families in the summer of 2020 than in previous years.

AFTERSCHOOL CAFÉ

The Redwood Empire Food Bank's Afterschool Café program provides children in low-income neighborhoods, and who would otherwise end the school day on an empty

stomach, with nourishing food. Nutritious snacks and balanced suppers from a diverse menu of hot and cold entrees are served, accompanied by fresh fruit, vegetables and milk.

Though the number of participants decreased in 2020 as a result of the pandemic, the Redwood Empire Food Bank continued the program through the year for participants who relied on our support.

SCHOOL PANTRY

Thousands of children in our region live with the uncertainty of when they will eat their next meal, while their parents struggle to provide ample nourishment to support

their healthy development. School Pantry alleviates childhood hunger and bolsters nutritional intake by providing consistent access to fresh, vitamin-dense foods, which fuel growing bodies and active minds.

Distance learning has had a huge impact on our ability to reach families for grocery pick up in 2020. Rather than parents going to school to pick up children and groceries, they are having to leave only for the groceries, as children are being educated in the home and not on campus. Some of our grocery distributions are now offered alongside the school meals, oftentimes during lunch between 11am and 1pm.

Other distributions have been shifted to a later time, allowing for families to pick up groceries when distance learning is over for the day.

PRESCHOOL PANTRY

Preschool Pantry is a weekly provision of groceries for families with children attending state funded subsidized preschool programs in Sonoma County.

Similar to School Pantry, parents pick up produce and donated food items when they pick their children up from child care. Preschool Pantry is open to all low-income families enrolled in preschool.

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“You know when you go to the store and you ask your mom if you can have the cereal you really want and she says yes? That’s how it feels when I get food from here! I get all this stuff to eat when I’m hungry, it’s like a happy meal but gooder.”

—5-year-old who was asked about the lunches he received



SENIOR SECURITY HIGHLIGHTS

Through senior-targeted programs, we ensure low-income seniors across five counties have access to a consistent source of healthy, fresh food.

We provided **groceries** for **over 1.7 million meals** to seniors at risk of hunger through our **SENIOR SECURITY PROGRAMS.**

Retail value:
\$3.5 million

OUR SENIOR BASKET PROGRAM offers a care package of supplemental groceries including a variety of fresh produce once a month.



SENIOR SECURITY

Many seniors in our community are living on low-fixed-incomes, making unthinkable choices about how to stretch limited budgets, often sacrificing food in order to pay for rising health care and housing costs. The Redwood Empire Food Bank's Senior Security programs ensure that 4,300 low-income seniors living in Sonoma, Lake, Mendocino, Humboldt, and Del Norte counties have access to a consistent source of healthy, fresh food every month of the year—food that supports vitality and independence. Reaching thousands more through our network of partner organizations located throughout our service region, our Senior Security initiative meets the critical needs of our community's most vulnerable elders.

SENIOR BASKET

Whether facing an unexpected hardship or living on a fixed income, seniors in our community have monthly access to an abundance of quality produce and grocery items through Senior Basket. The consistent availability of vitamin-rich foods enables nutritional stability for some of the most vulnerable members of our community.

Since seniors have been highly encouraged to shelter in place for most of 2020, we have transitioned many Senior Basket distributions to porch deliveries. Rather than seniors coming down to the community

room for socialization, a cup of coffee and some mingling with friends and neighbors, they are asked to stay in their apartments and food is delivered to them. Since we were already positioned in several senior affordable housing sites, mobile home parks, and senior centers, we were able to make this adjustment swiftly in the early days of the pandemic.

DIABETES WELLNESS

Our Diabetes Wellness Program supports low-income adults living with pre-diabetes and type 2 diabetes with healthy foods, nutrition education and connections to community clinics.

By increasing access to diabetic appropriate staple foods and fresh produce, self-management educational tools, and connections to local healthcare providers, Diabetes Wellness has resulted in reduced blood sugar levels, increased vegetable intake, and has improved the overall health of participants. The program also reduces the stress associated with food insecurity and managing diabetes, giving our most vulnerable neighbors a chance to thrive.

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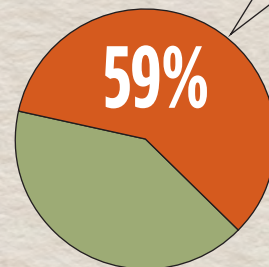
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Senior Basket operates at **over 90 distribution sites** throughout our service region.

Roughly **4,300** food insecure seniors in our community benefit from the Senior Basket program every month.

An alarming 59% of Sonoma County adults are either pre-diabetic or diabetic.



DIABETES WELLNESS serves nutrient-rich, diabetic-specific staple foods and fresh produce to 150 individuals every month at 40 distribution sites throughout Sonoma County.

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“Natural disasters are the great equalizer. They create empathy as we can see ourselves in the people who are impacted.”

—David Goodman

“ Our daughter is a nurse and to help her during the pandemic, we’ve been taking care of her children. We haven’t had to take care of kids in years. Before their arrival, we were barely getting by with just the two of us. Now with the little ones, things are tight. I honestly don’t know what I would have done if my neighbor hadn’t told me about the Redwood Empire Food Bank. She often came by with fresh veggies and other foods. When I finally asked her where she was getting all the food, she told me about the food bank. I almost cried the first time we visited a distribution site. We were given so much food, plus breakfast and lunch for a week for the kids. I thought I had died and gone to heaven. The food bank is a godsend. I hope one day we can repay you in some way. We are super lucky to have you in the community.”

—Grandparents of participants at a summer feeding site in Santa Rosa, CA



NEIGHBORHOOD HUNGER NETWORK

Through wide-reaching hunger relief programs, including vital partnerships with 170 local human service organizations, the Redwood Empire Food Bank operates a vast emergency food system in Sonoma County and throughout our broader service region. With such a robust network of support, we are able to remove many of the barriers our neighbors face in seeking help and weave a strong nutritional safety net, one that is large enough to support our entire community.

In 2020, the Redwood Empire Food Bank met a record-breaking increase in need for food assistance as a result of the COVID-19 pandemic, wildfires, and public safety power shutdowns. As a result, we expanded our Groceries to Go program, ensuring healthy food is always available and accessible to everyone in need, whenever and wherever the need exists.

FOOD CONNECTIONS MARKET

Food Connections Market is the first grocery store of its kind in the United States. Designed to offer a reliable and affordable source of groceries to our neighbors in need, the Food Connections Market stocks trusted brand name products, fresh fruits and vegetables, and an assortment of quality dairy products, all at competitive prices. Participants in the Women, Infants and Children (WIC) nutrition program and CalFresh are welcome to shop, as well as everyone participating in Medi-Cal and all Redwood Empire Food Bank food distribution programs.

FOOD CONNECTIONS RESOURCE & REFERRAL

Anyone in need of food can contact Food Connections to get help navigating the CalFresh application process, obtain free emergency food boxes, and receive information about vital Redwood Empire Food Bank hunger-relief programs and food distributions throughout Sonoma, Lake, Mendocino, Humboldt, and Del Norte Counties.

In an effort to increase awareness on where to get help during the rise of job loss and food insecurity caused by the COVID-19 pandemic, the Redwood Empire Food Bank team expanded communications

and ensured easy access to food resources. Food distribution site information was updated in real-time and accessible in person, by phone, online, and via SMS.

Since March 15th, we have experienced a 70% increase in food referrals, from 1,000 per month to 1,700 per month.

GROCERIES TO GO

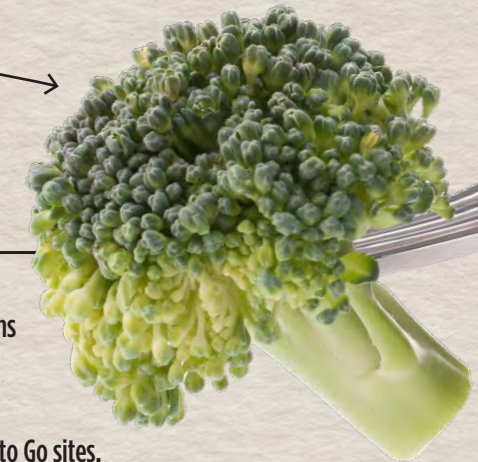
The Groceries to Go program provides anyone in need of assistance an offering of government commodities supplemented by the Redwood Empire Food Bank's fresh produce, bread, and donated shelf-stable groceries.

NEIGHBORHOOD HUNGER NETWORK HIGHLIGHTS

Improving the health and well-being of our community with food and nutrition education. We are winning the fight against hunger by helping anyone in need of food.

We provided enough groceries for over **16 million meals** through our NEIGHBORHOOD HUNGER NETWORK.

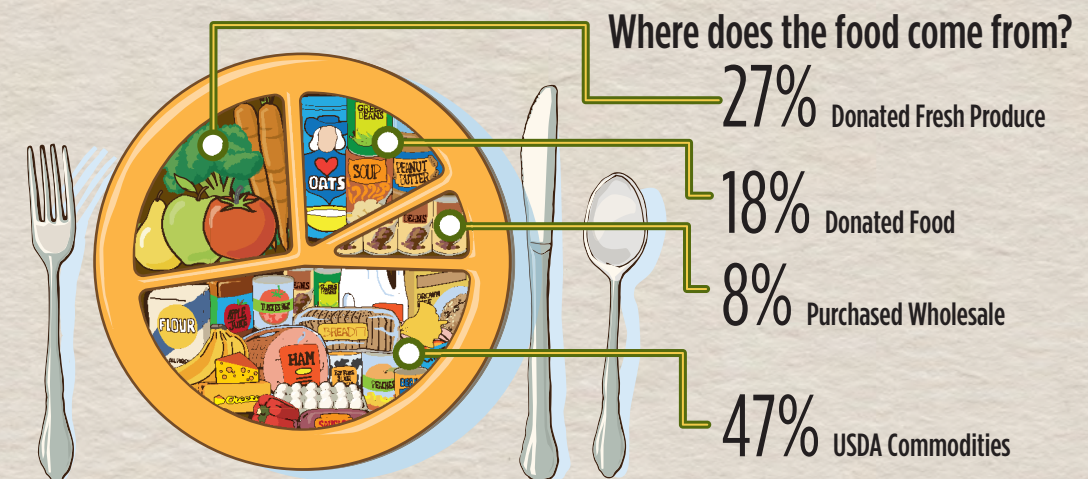
Retail value: **\$32.8 million**



We hosted **226** monthly GROCERIES TO GO distribution sites in 25 towns throughout Sonoma, Lake, and Mendocino Counties.



33,000 households visited our Groceries to Go sites, where we distributed enough groceries for over **14 million meals.**



HOW IS THE FOOD DISTRIBUTED?

70% is distributed through the Redwood Empire Food Bank's 12 innovative hunger-relief programs. 30% is distributed through the Redwood Empire Food Bank's 170 partner organizations throughout our service region.

We have provided enough groceries for **6.3 million** meals to our partner organizations. Approximately **30,000** customers accessed affordable groceries and food resources in our Food Connections Market.

FOOD CONNECTIONS made **21,575** referrals to local hunger-relief programs, and enrolled over **300** households in the CalFresh benefit program, with an average benefit of \$152 per household.

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To reduce the spread of COVID-19, all distribution sites were transformed into drive-through sites with food pre-packed in boxes using the help of volunteers and the California National Guard.

STATION 3990

Station 3990 is the Redwood Empire Food Bank's response to disasters. The disasters have been natural, economic, political, human-made, and public health.

Station 3990 is activated and deactivated along with the fluid nature of a given disaster. As an example, when a fire hits, we are certain that we

are feeding evacuated people. As time moves on, people who were not part of the evacuation begin attending the Station 3990 distributions. Eventually, we close the Station 3990 activity and move everyone being helped into our regular distributions.

When Sonoma County was ordered to shelter in place in March 2020, we initiated Station 3990 to respond to the immediate spike in need. April 2020 was the largest month the Redwood Empire Food Bank has ever seen in terms of people coming for food, and many of them, for the first time. Through the rest of the

year, we continued to see record-breaking increases in our two largest programs, Station 3990 and Groceries To Go.

As of January 2021, the sun has set on Station 3990 for disaster response to the COVID-19 pandemic. All individuals in need of help have been transitioned to ongoing and permanent food distributions through the School Pantry and Groceries to Go programs.

PROGRAM HIGHLIGHTS:

W⁵ PROJECT

WHO • WHAT • WHERE • WHEN • WHY



Even amidst one of the most challenging and unsettling years we've ever seen in the Redwood Empire Food Bank's history, we still had the mindset to improve ourselves for the communities we serve and launched the W⁵ Project.

W⁵ is the Redwood Empire Food Bank's client participation project. Participants are invited to complete a profile once, receive a W⁵ club card, and have access to all Redwood Empire Food Bank distributions with the swipe of their card.

The name is derived from the Who What Where When and Why of the clients we serve. Through enrollment, we are able to understand how far participants are traveling, how often they need food assistance, and determine if we need additional locations or sites throughout the month.

When the project launched in October, 2020, the interest from our participants was truly gratifying. We are seeing new faces at food distribution sites and individuals share that their family member, friend or neighbor told them about the project, how they could come get a card, and pick up groceries at any of our food distributions. W⁵ launched first in Sonoma County and we plan to have full implementation throughout our service area by the end of March 2021.

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DIAPER BANK

The Redwood Empire Food Bank has officially become a member of the National Diaper Bank Network (NDBN) and is the designated Diaper Bank for Sonoma, Lake, Mendocino, Humboldt, and Del Norte counties. Families are offered 50 diapers per month for children ages 0-4 years old.

“As discomfoting as it was, we turned to the Redwood Empire Food Bank for help. These aren’t normal times, and we know this won’t last forever. For now, the food bank has been a godsend. The food we receive from the Redwood Empire Food Bank is top quality, nutritious and our kids love it. Fresh celery and broccoli, chicken and pork, peanut butter and pasta! We knew we wouldn’t be able to afford the usual holiday meal we’ve made for our family in the past, but now, seeing all the nutritious items the Redwood Empire Food Bank provides—we know we can give our three children something that resembles our past holiday meals! It’s given us hope.”

— Karen, Sonoma, CA, Redwood Empire Food Bank Recipient





OUR PARTNERS IN HUNGER RELIEF

Partner Organizations

Food Donors

Board of Directors

FOOD DONORS

These generous growers, retailers, and food manufacturers donated produce, protein, and staple grocery items to the Redwood Empire Food Bank.

Acre Pizza	f.e.e.d. Sonoma	Mia's Kitchen
Amazon	Fallon Hills Ranch	Mike Hudson Distributing
American Cancer Society	Farm Fresh To You	Miyoko's Kitchen
Amy's Kitchen	Farm to Fight Hunger	Mondelez International
Andy's Produce	Farm to Pantry	Monterey Cheese Company
Appleseed Orchard	Federated Indians of Graton Rancheria	Murphy's Market
Bare Snacks	Feeding America	Nestle USA
Bee Haven - Barbara Smoak	First 5 Sonoma County	Nestle Waters
Bellevue Union Elementary	Food Finders	Niagara Bottling, LLC
Bellwether Farms	Food Maxx	North Coast Co-op
Big Lots	Gan Nahar, Inc.	Oak Hill Farm
Biotic Beverages, Inc.	Girl Scouts of Northern California	Oakmont Rainbow Women
Buffalo Wild Wings	Golden Gate Meat Company	Oakmont Varenna
California Assoc. of Food Banks	Good Citizens	Oak Ridge Farm
Campbell Soup Company	Good Roots Events, Inc.	Olivers Market
Capay Incorporated	Gourmet Mushrooms	Olson Farms
Cash & Carry Smart Foodservice	Grocery Outlet	Oroweat
Clif Bar	Guy's Grocery Games	Parsons Homegrown
Columbia Distributing	Harmony Union School District	Pasta Sonoma
Columbus Manufacturing	John & Jill's Cheesecakes	Pat's Market
Conagra	Keith Giusto Bakery Supply	Pediatric Dental Initiative
Costco	Kellogg Company	Penzey's Spices, Ltd.
Costeaux French Bakery	La Tortilla Factory	Pepperidge Farm, Inc.
Cotati Food Service	Laura Chenel's Chevre & St. Benoit	Petaluma Poultry / Perdue Natural
Coyote Family Farm	Liberty Duck/Sonoma County Poultry	Pilot Brands
Dale Cox Distributing	Los Bagels	Point Reyes Farmstead Cheese Co.
Del Monte Fresh Produce	Make Real Foods	Raley's
Destination Races	Manzana Products Inc.	Redwood Hill Farms and GV Creamery
DMS Ranch	Marin French Cheese Company	River Rock Casino
Double Eight Dairy	Marin Sun Farms	Rock Island
Dyla Brands - Forto Coffee	Mezzetta	Round Pond Estate
Earl's Organic Produce		Russian River Brew Co

Safeway	Sonoma Valley USD	VIVIC Beverages LLC
Sam's 8397	Sprouts	Wai Lana Productions
Save Mart	SSU Emergency Services	Walmart
See's Candies	Stemple Creek Ranch	WHOA Farms
Sierra Garden	Straus Family Creamery	Wildbrine
Sjaak's Organic Chocolates	Sysco Food Services of S.F.	Willowside Meats, LLC.
Slow Food Russian River	Target	Windsor Unified School District
Sonoma County General Services	Tomales Bay Foods Cowgirl Creamery	Wine Country Mopar Car Club
Sonoma County Meat Company	Trader Joe's	Wingbeats Farm
Sonoma Creamery	Traditional Medicinals, Inc.	World Centric
Sonoma Gourmet / Sonoma Specialty	Tyson Foods, Inc.	You Give Goods
Sonoma Mountain Beef Co.	Uala Pure Purple Power	Zoe's Meats
Sonoma Salad Co.	Ukiah Natural Foods Co-Op	
	Vistar Northern California	

BOARD OF DIRECTORS

The Redwood Empire Food Bank board is comprised of dynamic members who embody and push forward our mission. We feel so fortunate to be working alongside these stellar individuals.

Gayle Guynup President	Abigail Smyth Crimson Wine Group	Katy Long Vintage Wine Estates
Paul Gullixson Vice President Sonoma State University	Brendan Kunkle Abbey, Weitzenberg, Warren & Emery	Komron Shahhosseini Oakmont Senior Living
Bruce Kelm Treasurer Arrow Point Wealth Management	Catherine Bartolomei Farmhouse Inn	Pedro Toledo Petaluma Health Center
Viviann Stapp Secretary Jackson Family Wines	Courtney Foley Foley Food & Wine Society	Pete Golis Retired Journalist Press Democrat
	Gary Hartwick Exchange Bank	Stephanie Larson UC Coop Extension
	Gary Nadler Sonoma County Superior Court	Terrence Brown Retired Technology Executive
	Jeremy Olsan Olsan Law	Tracy Condron Redwood Credit Union

“ Farm to Pantry applauds the innovative spirit of the Redwood Empire Food Bank in the face of incredible challenges. As need in our county is surging beyond anything we have ever known before, the Redwood Empire Food Bank is there with unhesitating solutions.

Serving 5 counties, the reach of caring is vast. The Redwood Empire Food Bank helps Farm to Pantry connect Sonoma County’s abundance with its need. No challenge has been too much—from 10,000 pounds of lemons to 35,000 pounds of apples (and more).

We appreciate the Redwood Empire Food Bank’s impact in the fight against hunger, beyond words.”

—Duskie, Healdsburg, CA, Farm to Pantry





REDWOOD EMPIRE FOOD BANK

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A member of **FEEDING**
AMERICA